

Guests Services

Guest Services is located at the main entrance to the Plaza.

Access from the Land Train and Mobility vehicle stop is down a slope.

The closest bike park is situated in front of the Plaza, where there is parking for adapted vehicles if required.

The main entrance is fitted with two sets of doors, the first doors and one set of the second doors being automatic.

Toilets

Accessible toilets are available in the Plaza next to the entrance into Hawthons restaurant.

Induction Hearing Loops

A portable Induction loop is available for use within Guest Services and can be used in other units within the Plaza if required.

Counter

The counter has a lowered section. Staff will move to accommodate the needs of the guest if the counter impedes service provision.

The Services provided or can be requested at Guest Services are:

Pillow vibrating alarm devices: These are supplied on a first come first served basis, although we have made every effort to ensure that supply is in keeping with demand. Prior notification would be appreciated.

Contacta TV Listener – these are supplied on a first come first serve basis. Prior notification would be appreciated.

Stair gates,
Extra towels,
Extra linen,
Kitchen equipment
Deposit box.

Wheelchairs and pushchairs can be requested from the Cycle Centre.

Tactile Maps

There are a number of large tactile maps of the village located outside and inside are main entrances to buildings around the village.