

Retail

General Comments

Entrances

Entrances to Retail units are accessible and manoeuvring space in shops is generally adequate.

Lighting

In general all shops are well lit.

Counters

There are no lowered counters in the Retail units. Staff will process payments without using the counter with the exception of Parc Marc

Shelf Height

All shops have both low and high shelves that may be difficult to reach for guests with limited mobility. Staff will be happy to assist.

Delivery and Pre Arrival Services

If you use our standard delivery service or order goods to be delivered prior to your arrival, please be as specific as you need to be to ensure that your goods are accessible to you when you return to your accommodation, for example, please instruct us not to use high cupboards if this will cause you problems later.

Pricing / Offers / Signs

If you experience difficulties reading prices or other literature, please ask for assistance as necessary.

Just Kids

This is a spacious store but items are placed at different levels, please do ask for assistance, if there is an item on display that is not accessible to a wheelchair user.

Treats

The store is quite compact, although all efforts are made to keep the aisles free.

The Store Room

No access issues identified other than the general matters stated above.

Parc Market

This is a spacious unit which has level open access directly from the Plaza.

Adapted Shopping trolleys for wheelchairs are available at the entrance to the store.

The bakery does not have an accessible counter. However staff will assist in any way necessary at this location.

Checkout Counter height is 880mm approximately. Guests in wheelchairs will be provided with assistance at checkout if required. All checkouts can be accessed by wheel chair users.

Some refrigerators and freezers may be difficult to open or remove goods from. Staff will be happy to assist if required.

Aquatique / Sportique / Time for Shade / Spirit

These stores are quite spacious but hanging rails are moved from time to time and although every effort is made to ensure there is sufficient space between for wheelchair access, please do ask for assistance if required.

Aquatique and Sportique both have a changing room suitable for disabled guests.

As part of our normal guest service, our staff are willing to give every assistance. This may include shopping with you or for you. Please contact any member of staff in the shops.