

## **Guest Services**

Guest Services is located next to the Car Park. Accessible car parking spaces are located at the point of pedestrian exit from the car park next to Guest Services.

The closest bike park is situated close to the main entrance to the Jardin des Sports

The main entrance has single doors leading to a lobby with double door entry into Guest Services.

## **Toilets**

Wider access toilets are available in Guest Services, however these are not fully adapted. The closest fully accessible toilets are located in the Jardin des Sports.

## **Counter**

The counter has a lowered section. Staff will move to accommodate the needs of the guest if the counter impedes service provision.

Guest services can provide the following (there may be a deposit required for certain items):

- Deaf Alarm – Vibrating; wireless
- Vibrating Alarm Clocks
- Bed Shaker
- Infra-Red Listening System
- 2x Portable Access Ramps (different lengths)

The above items are supplied on a first come first served basis, although we have made every effort to ensure that supply is in keeping with demand. Prior notification would be appreciated to allow for charging of the units prior to use.